



MWH®



MAINZEAL

REBUILDING CANTERBURY TOGETHER



MWH MAINZEAL  
WORKING WITH YOU

Phone 0800 800 383





## Who we are

MWH and Mainzeal Property and Construction Ltd have formed a joint venture and partnered with insurers Vero, AA Insurance, AMP and SIS Insurance to reinstate earthquake damage for their customers.

MWH is a multi-disciplinary consultancy with specialists worldwide with expertise in environmental engineering, construction services and program management. Read more [www.mwhglobal.com/nz](http://www.mwhglobal.com/nz)

Mainzeal Property and Construction Ltd is a New Zealand leader in delivering high-quality construction, infrastructure and refurbishment projects. Read more [www.mainzeal.co.nz](http://www.mainzeal.co.nz)

## Our role

We have been engaged by your insurer to manage the assessment and costing of earthquake damage for your property. We will also organise and manage all repairs and rebuilding required for damaged properties.

We are looking forward to working with you. It is a journey we'll make together. Your input is important to us and we're committed to making sure your needs are clearly understood.

We will assign a dedicated Project Manager to work with you. For properties requiring repairs or rebuilding we will agree with the property owner the builders, contractors and consultants who will reinstate the property. Our Project Manager will oversee the repairs/rebuilding and liaise with the property owner through the entire reinstatement process.







## What is happening

The prospect of more significant after shocks and resulting damage has meant starting repairs and rebuilding has been delayed. Progressing property reinstatement for all customers is important but it is not possible for us to undertake all repairs and rebuilding at the same time. The insurers we have partnered with are investing heavily in expert advice to determine where and when we should start rebuilding and repairing.

Our most important responsibility has been to ensure that all homes are warm and safe so we have been undertaking repairs that help customers to live comfortably in their homes. We have now assessed and costed a large number of moderately to severely damaged homes and, most recently, have made sure that people in the red residential land zone have the information they need from their insurer to review the different options from the government





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## The Reinstatement Process



\* If a new claim is lodged the process starts again

\* EQC excluded damage is not related to the property's dwelling e.g. it is for driveway, paths, fences, pools etc.

\* Land zoning may affect how your reinstatement is progressed. You can find out your land zoning at [www.landcheck.org.nz](http://www.landcheck.org.nz)

Please tell us if your address, phone number or email changes

0800 800 383

[inquiries@mwhmainzeal.co.nz](mailto:inquiries@mwhmainzeal.co.nz)

[www.mwhmainzeal.co.nz](http://www.mwhmainzeal.co.nz)